



County of Los Angeles  
Department of Public Social Services



Sheryl L. Spiller, Director

Statistical Report  
October 2014

Bureau of Contract and Technical Services



## **County of Los Angeles**

### **Department of Public Social Services**

# **Statistical Report**

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# Statistical Report

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## All Aids Cases, Persons and Expenditures October 2014

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
<b>Cases</b>	171,785	96,013	761	5,453	1,459,643	585,691	195,898	<b>2,200,656</b>
<b>Persons</b>	419,533	96,503	954	6,102	2,657,203	1,192,513	195,897	<b>3,296,854</b>
<b>Expenditures (millions)</b>	\$88.98	\$21.13	\$0.32	\$4.95		\$183.46	\$170.75	<b>\$469.59</b>
<b>Cost Per Case</b>	\$517.97	\$220.07	\$418.15	\$907.92		\$313.23	\$871.64	<b>\$213.39</b>

### Comparison with Prior Month

<b>Cases:</b>	This Month	171,785	96,013	761	5,453	1,459,643	585,691	195,898	<b>2,200,656</b>
	Last Month	172,552	97,751	804	5,375	1,398,959	588,459	194,938	<b>2,139,441</b>
	Change	-0.4%	-1.8%	-5.3%	1.5%	4.3%	-0.5%	0.5%	<b>2.9%</b>
<b>Persons:</b>	This Month	419,533	96,503	954	6,102	2,657,203	1,192,513	195,897	<b>3,296,854</b>
	Last Month	420,169	98,245	992	6,011	2,564,799	1,197,541	194,937	<b>3,208,954</b>
	Change	-0.2%	-1.8%	-3.8%	1.5%	3.6%	-0.4%	0.5%	<b>2.7%</b>
<b>Expenditures: (millions)</b>	This Month	\$88.98	\$21.13	\$0.32	\$4.95		\$183.46	\$170.75	<b>\$469.59</b>
	Last Month	\$88.92	\$21.00	\$0.33	\$4.85		\$177.60	\$170.97	<b>\$463.67</b>
	Change	0.1%	0.6%	-3.7%	2.0%		3.3%	-0.1%	<b>1.3%</b>

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and CalFresh under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals October 2014

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Total Aided</b>								
Cases		171,785	96,013	761	5,453	1,459,643	585,691	195,898
Persons		419,533	96,503	954	6,102	2,657,203	1,192,513	195,897
<b>Age of Aided Persons</b>								
	Under 1	16,483		1		28,089	26,643	9
	1-2	42,869				114,415	77,253	136
	3-5	65,455		1	5	168,796	121,624	731
	6-12	130,344		6	10	388,554	258,483	4,189
	13-15	43,810		2	8	160,089	88,867	2,092
	16-17	26,558	2		4	106,739	53,188	1,404
	18	3,988	1,442	9	1	62,422	24,423	721
	19	2,914	2,147	16	2	57,748	19,336	827
	20	3,499	2,230	20	4	48,777	17,156	885
	21-59	82,899	84,090	677	861	1,144,924	450,435	47,356
	60-65	610	6,356	118	611	118,466	32,151	20,143
	Over 65	104	236	104	4,596	258,184	22,954	117,404
	<b>Total</b>	<b>419,533</b>	<b>96,503</b>	<b>954</b>	<b>6,102</b>	<b>2,657,203</b>	<b>1,192,513</b>	<b>195,897</b>
<b>Average Age of Aided Adults</b>								
	Average Age	31	41	42	71	46	38	68
<b>Gender of Aided Persons</b>								
Adult	Male	16,752	62,373	448	2,084	679,780	238,350	68,542
	Female	71,108	34,128	496	3,991	948,319	328,105	118,794
Children	Male	165,867		7	21	522,613	314,354	5,717
	Female	165,806	2	3	6	506,491	311,704	2,844
<b>Total</b>		<b>419,533</b>	<b>96,503</b>	<b>954</b>	<b>6,102</b>	<b>2,657,203</b>	<b>1,192,513</b>	<b>195,897</b>



## DPSS Caseload Characteristics Los Angeles County Totals October 2014

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	400,904	89,320	3	23	1,966,117	1,097,600	N/A
Legal Immigrants	18,077	7,127	947	6,063	313,423	93,790	N/A
Other	471	51	3	12	39,939	1,093	N/A
Undocumented Immigrants	81	5	1	4	337,724	30	N/A
<b>Total</b>	<b>419,533</b>	<b>96,503</b>	<b>954</b>	<b>6,102</b>	<b>2,657,203</b>	<b>1,192,513</b>	<b>N/A</b>
<b>Primary Language of Aided Cases</b>							
( Blank )							
Armenian	2,654	1,331	383	1,064	26,848	8,696	32,587
Cambodian	314	62		12	3,483	1,049	2,277
Chinese	342	119	14	154	46,529	3,681	14,678
English	112,186	88,965	93	494	843,861	393,971	75,378
Farsi	342	135	95	106	5,945	1,410	5,990
Korean	129	111	17	230	20,731	1,373	5,531
Other	451	90	58	124	34,414	1,422	3,192
Russian	271	97	14	169	5,481	854	7,222
Spanish	54,785	4,931	85	2,982	452,486	169,961	40,914
Tagalog	31	35	2	86	5,974	506	4,559
Vietnamese	280	137		32	13,891	2,768	3,570
<b>Total</b>	<b>171,785</b>	<b>96,013</b>	<b>761</b>	<b>5,453</b>	<b>1,459,643</b>	<b>585,691</b>	<b>195,898</b>
<b>Ethnic Origin of Aided Persons</b>							
( Blank )							
American Indian / Alaskan Native	327	342	1	3	2,983	1,840	407
Asian	10,027	2,241	55	712	266,737	48,912	37,206
Black	85,159	39,430	22	65	226,921	211,522	34,532
Hispanic	273,610	30,436	105	3,295	1,657,047	748,641	57,277
Other	18,164	8,956	27	321	202,447	64,128	549
White	32,246	15,098	744	1,706	301,068	117,470	65,926
<b>Total</b>	<b>419,533</b>	<b>96,503</b>	<b>954</b>	<b>6,102</b>	<b>2,657,203</b>	<b>1,192,513</b>	<b>195,897</b>



## Cash Aid Programs Cases Aided by District October 2014

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,193	1,614	1,378	3,201	4,230	1,461	2,608	161	519	
003 Pasadena, San Fernando	2,216	160	663	1,393	8,577	3,361	4,823	393	1	
011 East Valley, Santa Clarita	10,301	944	4,024	5,333	1	1			1	
034 Lancaster Main District	12,684	1,185	2,687	8,812	6,691	3,361	2,842	488	1	
082 West Valley	8,645	858	3,255	4,532	1		1		34	
<b>Division I</b>	<b>40,039</b>	<b>4,761</b>	<b>12,007</b>	<b>23,271</b>	<b>19,500</b>	<b>8,184</b>	<b>10,274</b>	<b>1,042</b>	<b>556</b>	
010 Wilshire	1	1			5,756	2,493	3,076	187		5,453
012 Exposition Park	7,927	386	2,301	5,240						
038 Metro North	9,224	680	4,730	3,814	1		1		116	
060 Rancho Park	5,187	423	1,279	3,485	6,997	2,872	3,808	317		
092 Hawthorne Medi-Cal District	1			1						
014 Civic Center					5,712	1,673	3,909	130		
<b>Division II</b>	<b>22,340</b>	<b>1,490</b>	<b>8,310</b>	<b>12,540</b>	<b>18,466</b>	<b>7,038</b>	<b>10,794</b>	<b>634</b>	<b>116</b>	<b>5,453</b>
005 Belvedere	4,233	288	1,601	2,344	1			1		
006 Cudahy	6,087	420	2,285	3,382	1	1				
013 Metro Family	9,448	373	4,818	4,257	1		1			
015 Metro East Main Office	11,548	664	5,301	5,583	6,803	3,310	2,979	514		
017 Florence	7,910	436	3,654	3,820						
040 Norwalk	6,353	605	1,536	4,212						
070 Metro Special	2		1	1	11,693	4,937	6,280	476		
<b>Division III</b>	<b>45,581</b>	<b>2,786</b>	<b>19,196</b>	<b>23,599</b>	<b>18,499</b>	<b>8,248</b>	<b>9,260</b>	<b>991</b>		
007 South Special	2			2	15,197	7,608	6,796	793		
008 Southwest Special	9	1	1	7	11,543	5,736	5,268	539		
026 Compton	9,798	596	3,057	6,145						
027 South Central	7,069	354	2,361	4,354	3,167	1,635	1,308	224		
031 South Family	9,776	570	3,051	6,155	4	2	2		29	
062 Paramount	5,064	353	1,372	3,339					1	
083 Southwest Family	13,254	799	3,627	8,828					18	
<b>Division IV</b>	<b>44,972</b>	<b>2,673</b>	<b>13,469</b>	<b>28,830</b>	<b>29,911</b>	<b>14,981</b>	<b>13,374</b>	<b>1,556</b>	<b>48</b>	
004 El Monte	6,485	511	2,205	3,769						
020 San Gabriel Valley	4,107	415	1,464	2,228	6,230	2,620	3,226	384	41	
036 Pomona	8,261	662	2,394	5,205	3,407	1,450	1,781	176		
<b>Division V GAIN Regions</b>	<b>18,853</b>	<b>1,588</b>	<b>6,063</b>	<b>11,202</b>	<b>9,637</b>	<b>4,070</b>	<b>5,007</b>	<b>560</b>	<b>41</b>	
<b>Total</b>	<b>171,785</b>	<b>13,298</b>	<b>59,045</b>	<b>99,442</b>	<b>96,013</b>	<b>42,521</b>	<b>48,709</b>	<b>4,783</b>	<b>761</b>	<b>5,453</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District October 2014

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	97,534	25,069	3,505	21,564	133,545
003 Pasadena, San Fernando	35,155	21,900	1,159	20,741	67,849
011 East Valley, Santa Clarita	54,341	29,450	5,782	23,668	94,094
034 Lancaster Main District	49,505	34,613	5,649	28,964	103,494
082 West Valley	115,522	31,210	4,695	26,515	155,412
<b>Division I</b>	<b>352,057</b>	<b>142,242</b>	<b>20,790</b>	<b>121,452</b>	<b>554,394</b>
010 Wilshire	68,795	25,068	8	25,060	105,073
012 Exposition Park	3,016	9,083	3,707	5,376	20,026
014 Civic Center	18,740	7,984		7,984	32,436
016 Medi Cal Outreach	11,086	606		606	11,692
038 Metro North	17,333	12,627	5,142	7,485	39,301
060 Rancho Park	57,812	24,706	2,741	21,965	94,702
080 Medi-Cal LTC	38,046				38,046
089 Medi-Cal Mail-In Application Center	4,952	1		1	4,953
092 Hawthorne Medi-Cal District	86,396	2		2	86,399
<b>Division II</b>	<b>306,176</b>	<b>80,077</b>	<b>11,598</b>	<b>68,479</b>	<b>432,628</b>
005 Belvedere	72,624	24,486	2,182	22,304	101,344
006 Cudahy	32,886	14,848	3,244	11,604	53,822
013 Metro Family	35,702	15,531	4,413	11,118	60,682
015 Metro East Main Office	21,416	24,704	5,646	19,058	64,471
017 Florence	25,272	14,932	3,647	11,285	48,114
040 Norwalk	45,388	16,275	3,260	13,015	68,016
070 Metro Special	76,282	38,112	4	38,108	126,089
<b>Division III</b>	<b>309,570</b>	<b>148,888</b>	<b>22,396</b>	<b>126,492</b>	<b>522,538</b>
007 South Special	18,348	24,845	1	24,844	58,392
008 Southwest Special	80,595	35,158	5	35,153	127,305
026 Compton	43,216	20,788	4,791	15,997	73,802
027 South Central	17,307	17,142	3,090	14,052	44,685
031 South Family	49,918	21,842	4,823	17,019	81,569
062 Paramount	30,888	11,476	2,530	8,946	47,429
083 Southwest Family	8,678	15,728	6,310	9,418	37,678
<b>Division IV</b>	<b>248,950</b>	<b>146,979</b>	<b>21,550</b>	<b>125,429</b>	<b>470,860</b>
004 El Monte	107,429	16,898	3,272	13,626	130,812
020 San Gabriel Valley	49,505	23,683	2,153	21,530	83,566
036 Pomona	69,831	26,924	4,275	22,649	108,423
<b>Division V GAIN Regions</b>	<b>226,765</b>	<b>67,505</b>	<b>9,700</b>	<b>57,805</b>	<b>322,801</b>
<b>Eligibility Systems Division</b>	<b>962</b>				<b>962</b>
<b>DPSS Total****</b>	<b>1,444,486</b>	<b>585,691</b>	<b>86,034</b>	<b>499,657</b>	<b>2,500,087</b>
<b>Department of Health Services</b>	<b>1,327</b>				<b>1,327</b>
<b>Department of Children and Family Services</b>	<b>13,821</b>				<b>13,821</b>
<b>Unknown</b>	<b>9</b>				<b>9</b>
<b>Grand Total****</b>	<b>1,459,643</b>	<b>585,691</b>	<b>86,034</b>	<b>499,657</b>	<b>2,515,244</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## Cash Aid Programs Persons Aided by District October 2014

District*	CalWORKS							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	15,659	2,327	2,812	22	2,622	2,585	5,291	4,333	1,514	2,658	161	677	
003 Pasadena, San Fernando	5,257	242	341	11	1,289	966	2,408	8,654	3,398	4,862	394	1	
011 East Valley, Santa Clarita	25,700	1,494	1,977	76	8,207	4,003	9,943	1	1			1	
034 Lancaster Main District	33,510	1,714	2,793	70	5,366	5,984	17,583	6,718	3,378	2,851	489	2	
082 West Valley	21,433	1,323	1,720	80	6,648	3,506	8,156	1		1		38	
Division I	101,559	7,100	9,643	259	24,132	17,044	43,381	19,707	8,291	10,372	1,044	719	
010 Wilshire	3	2	1					5,805	2,519	3,099	187		6,102
012 Exposition Park	18,386	533	844	56	4,385	3,289	9,279						
038 Metro North	20,812	997	1,318	106	9,282	2,698	6,411	1		1		125	
060 Rancho Park	11,717	636	831	28	2,349	2,310	5,563	7,018	2,885	3,814	319		
092 Hawthorne Medi-Cal District	3					1	2						
014 Civic Center								5,718	1,677	3,911	130		
Division II	50,921	2,168	2,994	190	16,016	8,298	21,255	18,542	7,081	10,825	636	125	6,102
005 Belvedere	10,551	429	637	22	3,342	1,615	4,506	1			1		
006 Cudahy	14,859	620	899	30	4,579	2,319	6,412	1	1				
013 Metro Family	22,128	573	749	57	10,196	2,805	7,748	1		1			
015 Metro East Main Office	28,183	876	1,484	81	11,212	3,648	10,882	6,839	3,330	2,996	513		
017 Florence	19,660	575	959	48	8,030	2,228	7,820						
040 Norwalk	15,731	866	1,275	20	2,998	2,946	7,626						
070 Metro Special	5				1	1	3	11,707	4,945	6,286	476		
Division III	111,117	3,939	6,003	258	40,358	15,562	44,997	18,549	8,276	9,283	990		
007 South Special	3					1	2	15,260	7,637	6,823	800		
008 Southwest Special	21	1	2		1	6	11	11,573	5,749	5,284	540		
026 Compton	24,420	869	1,289	60	6,531	3,992	11,679						
027 South Central	17,592	483	847	50	5,144	2,613	8,455	3,173	1,636	1,312	225		
031 South Family	23,587	812	1,226	46	6,326	4,128	11,049	4	2	2		45	
062 Paramount	12,457	520	751	22	2,826	2,238	6,100					2	
083 Southwest Family	31,072	1,155	1,669	61	7,217	5,720	15,250					18	
Division IV	109,152	3,840	5,784	239	28,045	18,698	52,546	30,010	15,024	13,421	1,565	65	
004 El Monte	16,204	699	1,157	29	4,441	2,622	7,256						
020 San Gabriel Valley	10,170	615	901	31	2,986	1,661	3,976	6,270	2,641	3,246	383	45	
036 Pomona	20,410	966	1,498	41	4,710	3,601	9,594	3,425	1,452	1,797	176		
Division V GAIN Regions	46,784	2,280	3,556	101	12,137	7,884	20,826	9,695	4,093	5,043	559	45	
Total	419,533	19,327	27,980	1,047	120,688	67,486	183,005	96,503	42,765	48,944	4,794	954	6,102

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Persons Aided by District October 2014

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	153,377	50,230	8,990	41,240	224,276
003 Pasadena, San Fernando	54,624	30,712	2,663	28,049	99,248
011 East Valley, Santa Clarita	114,299	67,300	13,664	53,636	207,301
034 Lancaster Main District	100,667	77,333	13,774	63,559	218,230
082 West Valley	218,451	69,049	11,149	57,900	308,972
<b>Division I</b>	<b>641,418</b>	<b>294,624</b>	<b>50,240</b>	<b>244,384</b>	<b>1,058,027</b>
010 Wilshire	97,343	36,885	18	36,867	146,138
012 Exposition Park	13,821	23,495	7,976	15,519	55,702
014 Civic Center	20,413	8,090		8,090	34,221
016 Medi Cal Outreach	15,510	945		945	16,455
038 Metro North	45,662	30,783	10,706	20,077	97,383
060 Rancho Park	83,987	38,401	6,163	32,238	141,123
080 Medi-Cal LTC	39,465				39,465
089 Medi-Cal Mail-In Application Center	7,333	1		1	7,334
092 Hawthorne Medi-Cal District	161,194	5		5	161,202
<b>Division II</b>	<b>484,728</b>	<b>138,605</b>	<b>24,863</b>	<b>113,742</b>	<b>699,023</b>
005 Belvedere	144,982	56,733	5,287	51,446	212,267
006 Cudahy	71,403	38,150	7,625	30,525	124,413
013 Metro Family	83,791	37,908	9,431	28,477	143,828
015 Metro East Main Office	52,431	50,722	12,683	38,039	138,175
017 Florence	63,252	39,351	8,066	31,285	122,263
040 Norwalk	87,351	40,196	8,057	32,139	143,278
070 Metro Special	121,890	60,153	7	60,146	193,755
<b>Division III</b>	<b>625,100</b>	<b>323,213</b>	<b>51,156</b>	<b>272,057</b>	<b>1,077,979</b>
007 South Special	18,365	25,233	2	25,231	58,861
008 Southwest Special	131,069	53,623	11	53,612	196,286
026 Compton	94,071	54,352	11,484	42,868	172,843
027 South Central	40,245	36,722	6,861	29,861	97,732
031 South Family	96,116	51,610	10,875	40,735	171,362
062 Paramount	63,555	29,410	6,065	23,345	105,424
083 Southwest Family	31,379	41,372	14,273	27,099	103,841
<b>Division IV</b>	<b>474,800</b>	<b>292,322</b>	<b>49,571</b>	<b>242,751</b>	<b>906,349</b>
004 El Monte	189,696	42,766	7,743	35,023	248,666
020 San Gabriel Valley	87,407	42,580	5,127	37,453	146,472
036 Pomona	130,407	58,403	10,283	48,120	212,645
<b>Division V GAIN Regions</b>	<b>407,510</b>	<b>143,749</b>	<b>23,153</b>	<b>120,596</b>	<b>607,783</b>
<b>Eligibility Systems Division</b>	<b>1,273</b>				<b>1,273</b>
<b>DPSS Total****</b>	<b>2,634,836</b>	<b>1,192,513</b>	<b>198,983</b>	<b>993,530</b>	<b>4,546,338</b>
<b>Department of Health Services</b>	<b>1,652</b>				<b>1,652</b>
<b>Department of Children and Family Services</b>	<b>20,706</b>				<b>20,706</b>
<b>Unknown</b>	<b>9</b>				<b>9</b>
<b>Grand Total****</b>	<b>2,657,203</b>	<b>1,192,513</b>	<b>198,983</b>	<b>993,530</b>	<b>4,568,705</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## In-Home Supportive Services Caseload by Office

October 2014

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,788	201
074 IHSS Ops II El Monte	33,428	270
<b>East Region</b>	<b>46,216</b>	<b>471</b>
047 IHSS Ops III Metro IHSS	35,848	328
075 IHSS Ops V - Rancho Dominguez	10,494	92
<b>Metro West Region</b>	<b>46,342</b>	<b>420</b>
001 IHSS Ops I Chatsworth	33,674	302
035 IHSS Ops I - Lancaster	8,282	122
073 IHSS Ops I - Burbank	25,490	165
<b>North Region</b>	<b>67,446</b>	<b>589</b>
077 IHSS Ops IV Hawthorne	35,894	474
<b>South Region</b>	<b>35,894</b>	<b>474</b>
<b>Total</b>	<b>195,898</b>	<b>1,954</b>

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary

### October 2014

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
<b>Received*</b>	12,460	21,254	151	409	37,257	53,471	5,859	<b>130,861</b>
<b>Processed:</b>								
Approvals	7,354	10,334	89	138	75,448	30,587	2,852	<b>126,802</b>
Non-Approvals	6,652	11,844	23	210	36,123	24,506	3,480	<b>82,838</b>
<b>Total Processed</b> (from current and prior months)	<b>14,006</b>	<b>22,178</b>	<b>112</b>	<b>348</b>	<b>111,571</b>	<b>55,093</b>	<b>6,332</b>	<b>209,640</b>
<b>Approval Rate**</b> (Approvals / Total Processed)	52.5%	46.6%	79.5%	39.7%	67.6%	55.5%	45.0%	<b>60.5%</b>

### Comparison with Prior Month

<b>Application Received</b>								
This Month	12,460	21,254	151	409	37,257	53,471	5,859	<b>130,861</b>
Last Month	13,638	20,602	135	387	36,648	54,089	5,500	<b>130,999</b>
Percent Change	-8.6%	3.2%	11.9%	5.7%	1.7%	-1.1%	6.5%	<b>-0.1%</b>
<b>Total Processed</b>								
This Month	14,006	22,178	112	348	111,571	55,093	6,332	<b>209,640</b>
Last Month	12,495	19,712	171	286	93,954	52,041	5,492	<b>184,151</b>
Percent Change	12.1%	12.5%	-34.5%	21.7%	18.8%	5.9%	15.3%	<b>13.8%</b>
<b>Approval Rate</b>								
This Month	52.5%	46.6%	79.5%	39.7%	67.6%	55.5%	45.0%	<b>60.5%</b>
Last Month	50.1%	45.9%	81.9%	40.2%	61.2%	56.7%	44.9%	<b>57.0%</b>
Percent Change	4.8%	1.5%	-2.9%	-1.4%	10.5%	-2.1%	0.2%	<b>6.0%</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District

### October 2014

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	438	62	28	143	233	165	398	68.09	31.91
003 Pasadena	229	5	19	76	100	195	295	94.92	5.08
011 East Valley Main District	950	55	127	331	514	520	1,034	99.13	0.87
034 Lancaster Main District	932	63	99	464	626	637	1,263	98.34	1.66
082 West Valley District	669	37	79	158	274	462	736	97.55	2.45
<b>Division I</b>	<b>3,218</b>	<b>222</b>	<b>352</b>	<b>1,172</b>	<b>1,747</b>	<b>1,979</b>	<b>3,726</b>	<b>94.90</b>	<b>5.10</b>
010 Wilshire	1								
012 Exposition Park	475	21	57	251	329	277	606	91.58	8.42
014 Civic Center	1					1	1	100.00	0.00
038 Metro North	503	26	99	184	310	245	555	98.56	1.44
060 Rancho Park and West Los Angeles	366	14	28	167	211	194	405	96.30	3.70
089 Medi-Cal Mail-In Application Center	1								
<b>Division II</b>	<b>1,347</b>	<b>61</b>	<b>184</b>	<b>602</b>	<b>850</b>	<b>717</b>	<b>1,567</b>	<b>95.28</b>	<b>4.72</b>
005 Belvedere	407	16	70	155	242	288	530	79.25	20.75
006 Cudahy	453	30	76	197	303	217	520	97.69	2.31
013 Metro Family	613	18	131	223	372	275	647	95.52	4.48
015 Metro East	633	26	113	219	358	302	660	96.21	3.79
017 Florence	440	17	72	162	251	223	474	94.30	5.70
040 Norwalk	601	32	58	229	320	287	607	92.09	7.91
070 Metro Special						1	1	100.00	0.00
<b>Division III</b>	<b>3,147</b>	<b>139</b>	<b>520</b>	<b>1,185</b>	<b>1,846</b>	<b>1,593</b>	<b>3,439</b>	<b>92.70</b>	<b>7.30</b>
007 South Special						1	1	100.00	0.00
026 Compton	574	22	67	252	342	305	647	97.68	2.32
027 South Central	410	21	73	221	316	164	480	97.71	2.29
031 South Family	847	34	132	378	544	440	984	92.99	7.01
062 Paramount	460	25	36	202	265	263	528	96.97	3.03
083 Southwest Family	835	28	103	416	547	381	928	77.59	22.41
<b>Division IV</b>	<b>3,126</b>	<b>130</b>	<b>411</b>	<b>1,469</b>	<b>2,014</b>	<b>1,554</b>	<b>3,568</b>	<b>91.06</b>	<b>8.94</b>
004 El Monte	544	32	58	171	262	197	459	78.87	21.13
020 San Gabriel Valley	350	13	43	142	198	215	413	96.85	3.15
036 Pomona	727	33	77	326	437	396	833	98.20	1.80
<b>Medi-Cal Operations Division</b>	<b>1,621</b>	<b>78</b>	<b>178</b>	<b>639</b>	<b>897</b>	<b>808</b>	<b>1,705</b>	<b>92.67</b>	<b>7.33</b>
018 DHS USC Medical Center	1					1	1	100.00	0.00

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

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## CalWORKs Application Processing by District

October 2014

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non- Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
Department of Health Services	1					1	1	100.00	0.00
Total	12,460	630	1,645	5,067	7,354	6,652	14,006	93.15	6.85

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## General Relief Application Processing by District

### October 2014

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	878	393	503	896	93.86	5.13	0.45	0.56
003 Pasadena	2,287	978	1,441	2,419	94.25	5.29	0.08	0.37
011 East Valley Main District			7	7	85.71	14.29	0.00	0.00
034 Lancaster Main District	1,554	811	912	1,723	97.97	1.68	0.23	0.12
082 West Valley District			2	2	100.00	0.00	0.00	0.00
<b>Division I</b>	<b>4,719</b>	<b>2,182</b>	<b>2,865</b>	<b>5,047</b>	<b>95.44</b>	<b>4.04</b>	<b>0.20</b>	<b>0.32</b>
010 Wilshire	1,356	604	742	1,346	88.71	7.50	2.45	1.34
014 Civic Center	914	524	442	966	95.45	2.38	0.83	1.35
016 Medi Cal Outreach	1							
060 Rancho Park and West Los Angeles	1,431	631	851	1,482	94.13	3.85	0.67	1.35
<b>Division II</b>	<b>3,702</b>	<b>1,759</b>	<b>2,035</b>	<b>3,794</b>	<b>92.54</b>	<b>4.77</b>	<b>1.34</b>	<b>1.34</b>
015 Metro East	1,692	794	1,026	1,820	94.40	4.62	0.55	0.44
070 Metro Special	2,258	1,056	1,192	2,248	94.40	4.98	0.36	0.27
<b>Division III</b>	<b>3,950</b>	<b>1,850</b>	<b>2,218</b>	<b>4,068</b>	<b>94.40</b>	<b>4.82</b>	<b>0.44</b>	<b>0.34</b>
007 South Special	3,252	1,770	1,544	3,314	96.08	3.29	0.27	0.36
008 Southwest Special	2,100	1,193	1,041	2,234	90.96	6.31	1.66	1.07
027 South Central	939	421	562	983	95.52	3.05	0.81	0.61
031 South Family			3	3	100.00	0.00	0.00	0.00
<b>Division IV</b>	<b>6,291</b>	<b>3,384</b>	<b>3,150</b>	<b>6,534</b>	<b>94.25</b>	<b>4.29</b>	<b>0.83</b>	<b>0.64</b>
020 San Gabriel Valley	1,494	762	899	1,661	96.15	3.25	0.36	0.24
036 Pomona	1,098	397	677	1,074	87.06	11.55	0.74	0.65
<b>Medi-Cal Operations Division</b>	<b>2,592</b>	<b>1,159</b>	<b>1,576</b>	<b>2,735</b>	<b>92.58</b>	<b>6.51</b>	<b>0.51</b>	<b>0.40</b>
<b>Total</b>	<b>21,254</b>	<b>10,334</b>	<b>11,844</b>	<b>22,178</b>	<b>94.05</b>	<b>4.68</b>	<b>0.66</b>	<b>0.60</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District October 2014

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	77	46	5	51	98.04	1.96
034 Lancaster Main District	1					
082 West Valley District	11	5	1	6	100.00	0.00
<b>Division I</b>	<b>89</b>	<b>51</b>	<b>6</b>	<b>57</b>	<b>98.25</b>	<b>1.75</b>
038 Metro North	33	20	6	26	100.00	0.00
<b>Division II</b>	<b>33</b>	<b>20</b>	<b>6</b>	<b>26</b>	<b>100.00</b>	<b>0.00</b>
070 Metro Special	1		1	1	100.00	0.00
<b>Division III</b>	<b>1</b>		<b>1</b>	<b>1</b>	<b>100.00</b>	<b>0.00</b>
031 South Family	7	4	3	7	100.00	0.00
083 Southwest Family	1	2	1	3	66.67	33.33
<b>Division IV</b>	<b>8</b>	<b>6</b>	<b>4</b>	<b>10</b>	<b>90.00</b>	<b>10.00</b>
020 San Gabriel Valley	20	12	6	18	100.00	0.00
<b>Medi-Cal Operations Division</b>	<b>20</b>	<b>12</b>	<b>6</b>	<b>18</b>	<b>100.00</b>	<b>0.00</b>
<b>Total</b>	<b>151</b>	<b>89</b>	<b>23</b>	<b>112</b>	<b>98.21</b>	<b>1.79</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.





# Medical Assistance Only Application Processing October 2014

Processing Time \*\*\*\*

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	1,445	2,536	1,050	3,586	24.46	75.54	20.69	79.31
003 Pasadena	788	2,336	896	3,232	51.66	48.34	33.33	66.67
011 East Valley Main District	1,588	4,660	2,024	6,684	31.18	68.82	26.47	73.53
034 Lancaster Main District	967	1,920	845	2,765	57.58	42.42	57.14	42.86
082 West Valley District	1,589	7,840	2,313	10,153	33.15	66.85	40.00	60.00
<b>Division I</b>	<b>6,377</b>	<b>19,292</b>	<b>7,128</b>	<b>26,420</b>	<b>36.85</b>	<b>63.15</b>	<b>33.33</b>	<b>66.67</b>
010 Wilshire	1,317	4,036	1,708	5,744	29.18	70.82	33.33	66.67
012 Exposition Park	68	110	50	160	72.94	27.06	100.00	0.00
014 Civic Center	237	297	146	443	78.17	21.83	60.00	40.00
016 Medi Cal Outreach	5,587	4,727	3,837	8,564	63.39	36.61	37.25	62.75
038 Metro North	163	207	115	322	79.19	20.81	100.00	0.00
060 Rancho Park and West Los Angeles	1,399	6,847	2,169	9,016	33.50	66.50	21.88	78.12
080 Medi-Cal Long Term District	1,705	688	1,433	2,121	83.24	16.76	67.00	33.00
089 Medi-Cal Mail-In Application Center	4,443	3,140	4,794	7,934	38.87	61.13	14.67	85.33
092 Hawthorne Medi-Cal District	11	147	25	172	11.11	88.89	0	0
<b>Division II</b>	<b>14,930</b>	<b>20,199</b>	<b>14,277</b>	<b>34,476</b>	<b>50.88</b>	<b>49.12</b>	<b>35.70</b>	<b>64.30</b>
005 Belvedere	813	1,504	624	2,128	26.14	73.86	29.63	70.37
006 Cudahy	689	1,291	429	1,720	32.89	67.11	25.00	75.00
013 Metro Family	346	614	216	830	38.24	61.76	75.00	25.00
015 Metro East	606	592	457	1,049	72.88	27.12	77.78	22.22
017 Florence	384	942	327	1,269	25.25	74.75	22.22	77.78
040 Norwalk	1,202	2,454	794	3,248	31.46	68.54	0.00	100.00
070 Metro Special	1,243	4,847	1,868	6,715	18.51	81.49	27.78	72.22
<b>Division III</b>	<b>5,283</b>	<b>12,244</b>	<b>4,715</b>	<b>16,959</b>	<b>30.57</b>	<b>69.43</b>	<b>32.22</b>	<b>67.78</b>
007 South Special	449	381	384	765	70.71	29.29	100.00	0.00
008 Southwest Special	2,022	2,245	1,520	3,765	35.99	64.01	38.89	61.11
026 Compton	827	1,195	669	1,864	74.40	25.60	55.56	44.44
027 South Central	471	717	347	1,064	66.94	33.06	33.33	66.67
031 South Family	1,195	2,133	850	2,983	63.17	36.83	33.33	66.67
062 Paramount	707	1,517	540	2,057	48.06	51.94	30.00	70.00
083 Southwest Family	154	211	113	324	69.39	30.61	100.00	0.00
<b>Division IV</b>	<b>5,825</b>	<b>8,399</b>	<b>4,423</b>	<b>12,822</b>	<b>55.03</b>	<b>44.97</b>	<b>42.37</b>	<b>57.63</b>
004 El Monte	1,237	7,459	1,803	9,262	23.36	76.64	22.73	77.27
020 San Gabriel Valley	852	2,037	1,146	3,183	49.64	50.36	50.00	50.00
036 Pomona	1,381	4,877	1,639	6,516	34.59	65.41	36.36	63.64
<b>Medi-Cal Operations Division</b>	<b>3,470</b>	<b>14,373</b>	<b>4,588</b>	<b>18,961</b>	<b>34.99</b>	<b>65.01</b>	<b>35.00</b>	<b>65.00</b>
<b>Eligibility Systems Division</b>	<b>5</b>	<b>32</b>	<b>27</b>	<b>59</b>	<b>16.67</b>	<b>83.33</b>	<b>0</b>	<b>0</b>
<b>DPSS Total</b>	<b>35,890</b>	<b>74,539</b>	<b>35,158</b>	<b>109,697</b>	<b>43.91</b>	<b>56.09</b>	<b>35.36</b>	<b>64.64</b>
<b>Department of Health Services</b>	1,240	816	959	1,775	17.65	82.35	22.06	77.94
<b>Department of Children and Family Services</b>	127	93	6	99	96.97	3.03	0	0
<b>Grand Total</b>	<b>37,257</b>	<b>75,448</b>	<b>36,123</b>	<b>111,571</b>	<b>43.44</b>	<b>56.56</b>	<b>32.54</b>	<b>67.46</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the 111,571 applications processed during the month, 110,591 were regular and 980 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns

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## CalFresh Application Processing by District

### October 2014

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,417	229	1,007	<b>1,236</b>	83	951	<b>1,034</b>	<b>2,270</b>	71.15	76.00	<b>75.33</b>
003 Pasadena	3,181	65	1,570	<b>1,635</b>	109	1,640	<b>1,749</b>	<b>3,384</b>	94.25	97.79	<b>97.61</b>
011 East Valley Main District	2,450	475	1,279	<b>1,754</b>	204	626	<b>830</b>	<b>2,584</b>	98.82	95.07	<b>96.05</b>
034 Lancaster Main District	3,303	433	1,453	<b>1,886</b>	374	1,343	<b>1,717</b>	<b>3,603</b>	97.15	97.68	<b>97.56</b>
082 West Valley District	1,783	222	913	<b>1,135</b>	194	547	<b>741</b>	<b>1,876</b>	83.65	90.75	<b>89.18</b>
<b>Division I</b>	<b>13,134</b>	<b>1,424</b>	<b>6,222</b>	<b>7,646</b>	<b>964</b>	<b>5,107</b>	<b>6,071</b>	<b>13,717</b>	<b>91.66</b>	<b>92.63</b>	<b>92.46</b>
010 Wilshire	2,726		1,430	<b>1,430</b>	1	1,416	<b>1,417</b>	<b>2,847</b>	100.00	94.27	<b>94.27</b>
012 Exposition Park	564	233	168	<b>401</b>	168	80	<b>248</b>	<b>649</b>	69.33	75.40	<b>71.65</b>
014 Civic Center	1,094		484	<b>484</b>		630	<b>630</b>	<b>1,114</b>		98.38	<b>98.38</b>
016 Medi Cal Outreach	302		202	<b>202</b>		150	<b>150</b>	<b>352</b>		77.84	<b>77.84</b>
038 Metro North	573	186	201	<b>387</b>	118	73	<b>191</b>	<b>578</b>	98.36	96.72	<b>97.58</b>
060 Rancho Park and West Los Angeles	2,646	165	1,248	<b>1,413</b>	89	1,131	<b>1,220</b>	<b>2,633</b>	96.06	94.12	<b>94.30</b>
089 Medi-Cal Mail-In Application Center	2										
<b>Division II</b>	<b>7,907</b>	<b>584</b>	<b>3,733</b>	<b>4,317</b>	<b>376</b>	<b>3,480</b>	<b>3,856</b>	<b>8,173</b>	<b>85.62</b>	<b>93.50</b>	<b>92.57</b>
005 Belvedere	1,407	167	924	<b>1,091</b>	116	416	<b>532</b>	<b>1,623</b>	81.63	93.66	<b>91.56</b>
006 Cudahy	1,073	198	611	<b>809</b>	77	285	<b>362</b>	<b>1,171</b>	93.45	90.18	<b>90.95</b>
013 Metro Family	632	177	257	<b>434</b>	83	125	<b>208</b>	<b>642</b>	90.00	83.77	<b>86.29</b>
015 Metro East	2,752	232	1,289	<b>1,521</b>	156	1,148	<b>1,304</b>	<b>2,825</b>	73.97	95.69	<b>92.71</b>
017 Florence	805	198	393	<b>591</b>	109	163	<b>272</b>	<b>863</b>	87.95	92.09	<b>90.61</b>
040 Norwalk	1,372	229	572	<b>801</b>	157	394	<b>551</b>	<b>1,352</b>	69.95	91.51	<b>85.36</b>
070 Metro Special	3,842		1,830	<b>1,830</b>	1	1,954	<b>1,955</b>	<b>3,785</b>	100.00	94.85	<b>94.85</b>
<b>Division III</b>	<b>11,883</b>	<b>1,201</b>	<b>5,876</b>	<b>7,077</b>	<b>699</b>	<b>4,485</b>	<b>5,184</b>	<b>12,261</b>	<b>81.58</b>	<b>93.62</b>	<b>91.75</b>
007 South Special	3,302		1,626	<b>1,626</b>	2	1,711	<b>1,713</b>	<b>3,339</b>	100.00	97.99	<b>97.99</b>
008 Southwest Special	3,611		1,920	<b>1,920</b>	2	1,755	<b>1,757</b>	<b>3,677</b>	100.00	95.37	<b>95.38</b>
026 Compton	1,282	285	618	<b>903</b>	116	375	<b>491</b>	<b>1,394</b>	97.51	93.86	<b>94.91</b>
027 South Central	1,606	145	731	<b>876</b>	80	683	<b>763</b>	<b>1,639</b>	97.78	96.46	<b>96.64</b>
031 South Family	2,008	426	821	<b>1,247</b>	224	608	<b>832</b>	<b>2,079</b>	98.46	95.10	<b>96.15</b>
062 Paramount	974	177	492	<b>669</b>	122	238	<b>360</b>	<b>1,029</b>	95.32	91.10	<b>92.32</b>
083 Southwest Family	985	398	247	<b>645</b>	263	152	<b>415</b>	<b>1,060</b>	70.65	69.67	<b>70.28</b>
<b>Division IV</b>	<b>13,768</b>	<b>1,431</b>	<b>6,455</b>	<b>7,886</b>	<b>809</b>	<b>5,522</b>	<b>6,331</b>	<b>14,217</b>	<b>89.60</b>	<b>94.96</b>	<b>94.11</b>
004 El Monte	1,353	181	595	<b>776</b>	99	380	<b>479</b>	<b>1,255</b>	63.93	74.46	<b>72.11</b>
020 San Gabriel Valley	2,458	146	1,123	<b>1,269</b>	93	1,128	<b>1,221</b>	<b>2,490</b>	97.07	97.33	<b>97.31</b>
036 Pomona	2,967	328	1,288	<b>1,616</b>	240	1,123	<b>1,363</b>	<b>2,979</b>	97.54	94.65	<b>95.20</b>
<b>Medi-Cal Operations Division</b>	<b>6,778</b>	<b>655</b>	<b>3,006</b>	<b>3,661</b>	<b>432</b>	<b>2,631</b>	<b>3,063</b>	<b>6,724</b>	<b>88.78</b>	<b>92.23</b>	<b>91.67</b>
018 DHS USC Medical Center	1				1		<b>1</b>	<b>1</b>	100.00		<b>100.00</b>
<b>Department of Health Services</b>	<b>1</b>				<b>1</b>		<b>1</b>	<b>1</b>	<b>100.00</b>		<b>100.00</b>
<b>Total</b>	<b>53,471</b>	<b>5,295</b>	<b>25,292</b>	<b>30,587</b>	<b>3,281</b>	<b>21,225</b>	<b>24,506</b>	<b>55,093</b>	<b>87.85</b>	<b>93.54</b>	<b>92.65</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the CalFresh household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.

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## In-Home Supportive Services Application Processing by Office

### October 2014

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	490	200	227	<b>427</b>
074 IHSS Ops II El Monte	829	457	444	<b>901</b>
<b>East Region</b>	<b>1,319</b>	<b>657</b>	<b>671</b>	<b>1,328</b>
075 IHSS Ops V - Rancho Dominguez	456	149	324	<b>473</b>
047 IHSS Ops III Metro IHSS	1,079	516	624	<b>1,140</b>
<b>Metro West Region</b>	<b>1,535</b>	<b>665</b>	<b>948</b>	<b>1,613</b>
001 IHSS Ops I Chatsworth	878	508	568	<b>1,076</b>
035 IHSS Ops I - Lancaster	410	204	370	<b>574</b>
073 IHSS Ops I - Burbank	362	285	113	<b>398</b>
<b>North Region</b>	<b>1,650</b>	<b>997</b>	<b>1,051</b>	<b>2,048</b>
077 IHSS Ops IV Hawthorne	1,355	533	810	<b>1,343</b>
<b>South Region</b>	<b>1,355</b>	<b>533</b>	<b>810</b>	<b>1,343</b>
<b>Total</b>	<b>5,859</b>	<b>2,852</b>	<b>3,480</b>	<b>6,332</b>

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District October 2014

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	418	92	67	259	524	315	209	44	
003 Pasadena, San Fernando	174	18	30	126	1,205	766	439		
011 East Valley, Santa Clarita	723	92	183	448	2	2			
034 Lancaster Main District	1,106	163	112	831	920	633	287		
082 West Valley	600	77	124	399				6	
<b>Division I</b>	<b>3,021</b>	<b>442</b>	<b>516</b>	<b>2,063</b>	<b>2,651</b>	<b>1,716</b>	<b>935</b>	<b>50</b>	
010 Wilshire					866	543	323		140
012 Exposition Park	555	44	87	424					
014 Civic Center					779	394	385		
038 Metro North	491	71	144	276				14	
060 Rancho Park	353	37	38	278	1,086	656	430		
<b>Division II</b>	<b>1,399</b>	<b>152</b>	<b>269</b>	<b>978</b>	<b>2,731</b>	<b>1,593</b>	<b>1,138</b>	<b>14</b>	<b>140</b>
005 Belvedere	272	39	57	176					
006 Cudahy	410	58	74	278	1	1			
013 Metro Family	410	44	106	260					
015 Metro East Main Office	640	66	171	403	975	697	278		
017 Florence	519	43	168	308					
040 Norwalk	489	66	57	366					
070 Metro Special					1,846	1,169	677		
<b>Division III</b>	<b>2,740</b>	<b>316</b>	<b>633</b>	<b>1,791</b>	<b>2,822</b>	<b>1,867</b>	<b>955</b>		
007 South Special					2,477	1,660	817		
008 Southwest Special					2,011	1,350	661		
026 Compton	676	70	110	496					
027 South Central	445	43	97	305	495	313	182		
031 South Family	689	66	121	502	2	1	1	4	
062 Paramount	387	45	53	289					
083 Southwest Family	969	87	159	723				2	
<b>Division IV</b>	<b>3,166</b>	<b>311</b>	<b>540</b>	<b>2,315</b>	<b>4,985</b>	<b>3,324</b>	<b>1,661</b>	<b>6</b>	
004 El Monte	496	56	131	309					
020 San Gabriel Valley	241	35	57	149	779	478	301	4	
036 Pomona	654	79	118	457	541	346	195		
<b>Division V GAIN Regions</b>	<b>1,391</b>	<b>170</b>	<b>306</b>	<b>915</b>	<b>1,320</b>	<b>824</b>	<b>496</b>	<b>4</b>	
<b>Total</b>	<b>11,717</b>	<b>1,391</b>	<b>2,264</b>	<b>8,062</b>	<b>14,509</b>	<b>9,324</b>	<b>5,185</b>	<b>74</b>	<b>140</b>

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Terminations by District October 2014

District*	Medical Assistance Only	CalFresh			Total All Aids** Cash Aid and Supplemental Programs
		Total	PACF	NACF	
002 Glendale	53	1,681	230	1,451	2,720
003 Pasadena, San Fernando	42	1,559	71	1,488	2,980
011 East Valley, Santa Clarita	91	2,309	468	1,841	3,125
034 Lancaster Main District	104	2,920	433	2,487	5,050
082 West Valley	142	2,327	325	2,002	3,075
<b>Division I</b>	<b>432</b>	<b>10,796</b>	<b>1,527</b>	<b>9,269</b>	<b>16,950</b>
010 Wilshire	23	1,765		1,765	2,794
012 Exposition Park	31	762	273	489	1,348
014 Civic Center	8	654		654	1,441
016 Medi Cal Outreach	518	2		2	520
038 Metro North	30	862	292	570	1,397
060 Rancho Park	44	1,875	178	1,697	3,358
080 Medi-Cal LTC	134				134
089 Medi-Cal Mail-In Application Center	23				23
092 Hawthorne Medi-Cal District	55	2		2	57
<b>Division II</b>	<b>866</b>	<b>5,922</b>	<b>743</b>	<b>5,179</b>	<b>11,072</b>
005 Belvedere	84	2,060	158	1,902	2,416
006 Cudahy	46	1,082	201	881	1,539
013 Metro Family	75	1,076	219	857	1,561
015 Metro East Main Office	59	1,573	306	1,267	3,247
017 Florence	51	1,157	257	900	1,727
040 Norwalk	94	1,428	259	1,169	2,011
070 Metro Special	61	2,879		2,879	4,786
<b>Division III</b>	<b>470</b>	<b>11,255</b>	<b>1,400</b>	<b>9,855</b>	<b>17,287</b>
007 South Special	3	1,989		1,989	4,469
008 Southwest Special	53	2,631		2,631	4,695
026 Compton	89	1,719	342	1,377	2,484
027 South Central	38	1,290	196	1,094	2,268
031 South Family	79	1,742	349	1,393	2,516
062 Paramount	66	932	208	724	1,385
083 Southwest Family	31	1,309	444	865	2,311
<b>Division IV</b>	<b>359</b>	<b>11,612</b>	<b>1,539</b>	<b>10,073</b>	<b>20,128</b>
004 El Monte	143	1,284	225	1,059	1,923
020 San Gabriel Valley	81	1,442	103	1,339	2,547
036 Pomona	103	2,319	314	2,005	3,617
<b>Division V GAIN Regions</b>	<b>327</b>	<b>5,045</b>	<b>642</b>	<b>4,403</b>	<b>8,087</b>
<b>DPSS Total**</b>	<b>2,454</b>	<b>44,630</b>	<b>5,851</b>	<b>38,779</b>	<b>75,478</b>
<b>Department of Health Services</b>	<b>9</b>				<b>9</b>
<b>Department of Children and Family Services</b>	<b>62</b>				<b>62</b>
<b>Grand Total**</b>	<b>2,525</b>	<b>44,630</b>	<b>5,851</b>	<b>38,779</b>	<b>75,549</b>

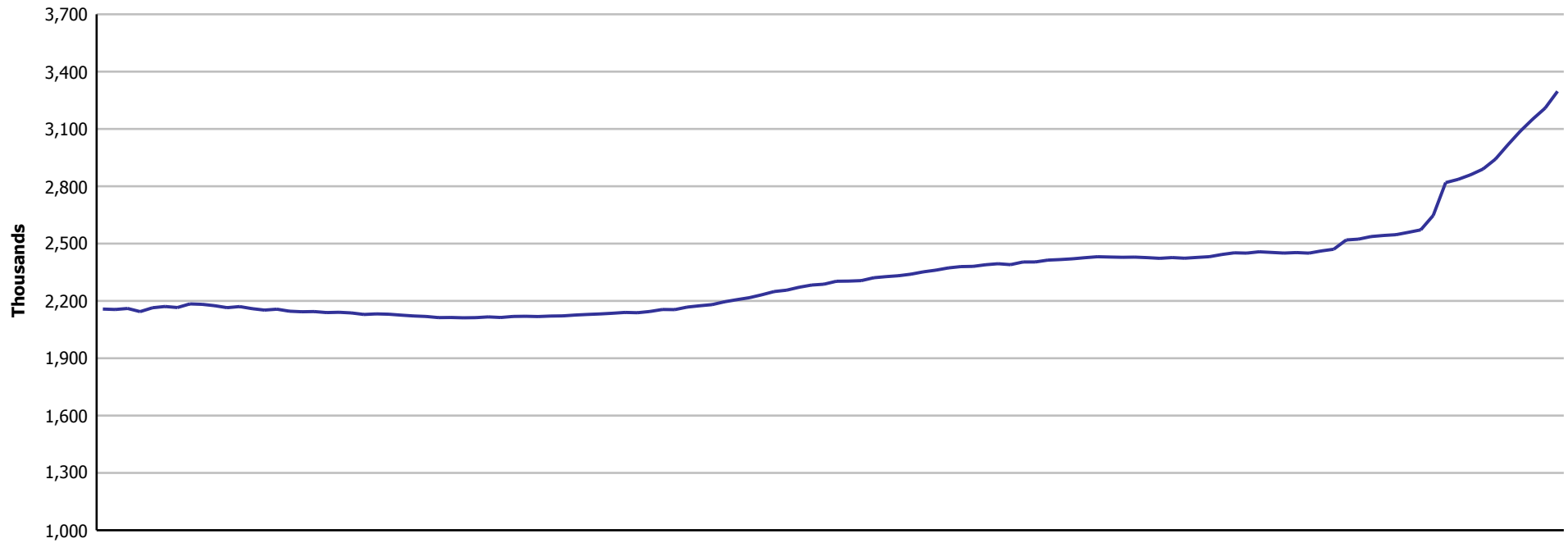
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

January 2005 to October 2014

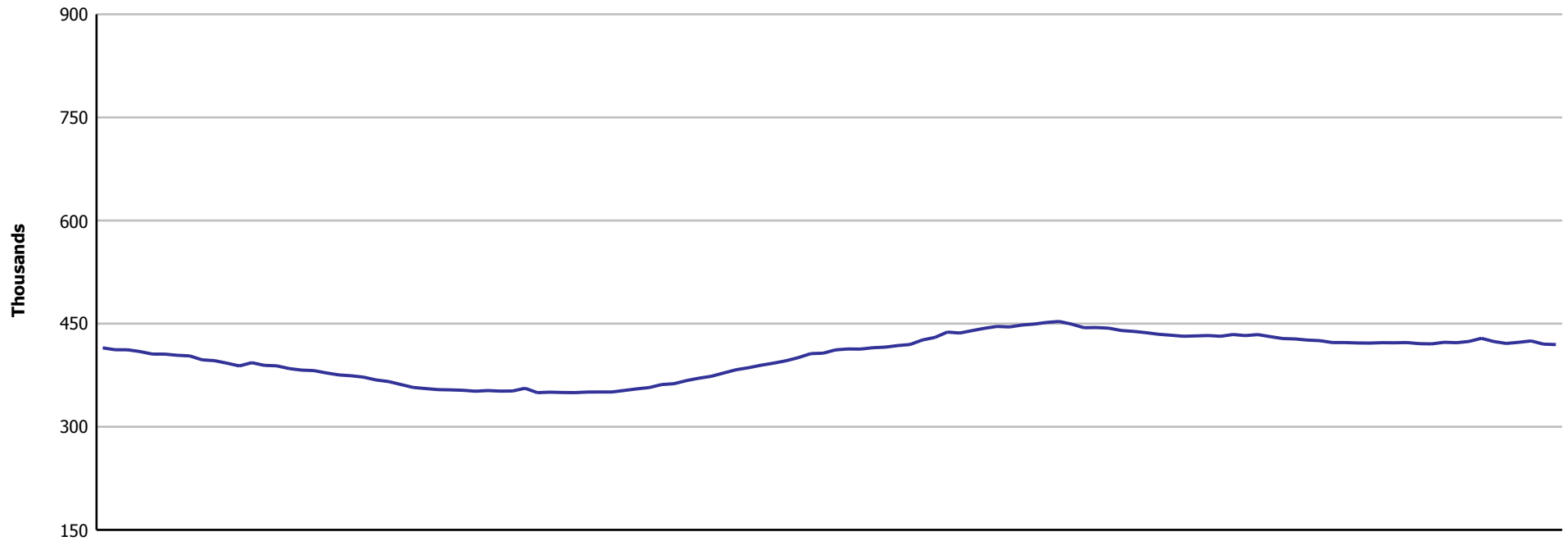


	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501	2,453,083	2,819,136
February	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909	2,450,013	2,836,009
March	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841	2,461,628	2,859,833
April	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481	2,470,580	2,889,876
May	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	2,427,711	2,519,023	2,941,694
June	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	2,431,477	2,523,361	3,016,511
July	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	2,442,987	2,536,910	3,088,345
August	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	2,451,696	2,542,506	3,151,339
September	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	2,450,230	2,546,656	3,208,954
October	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	2,457,086	2,558,888	3,296,854
November	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	2,453,757	2,571,969	
December	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	2,450,333	2,647,528	



## Persons Aided - CalWORKs

January 2005 to October 2014

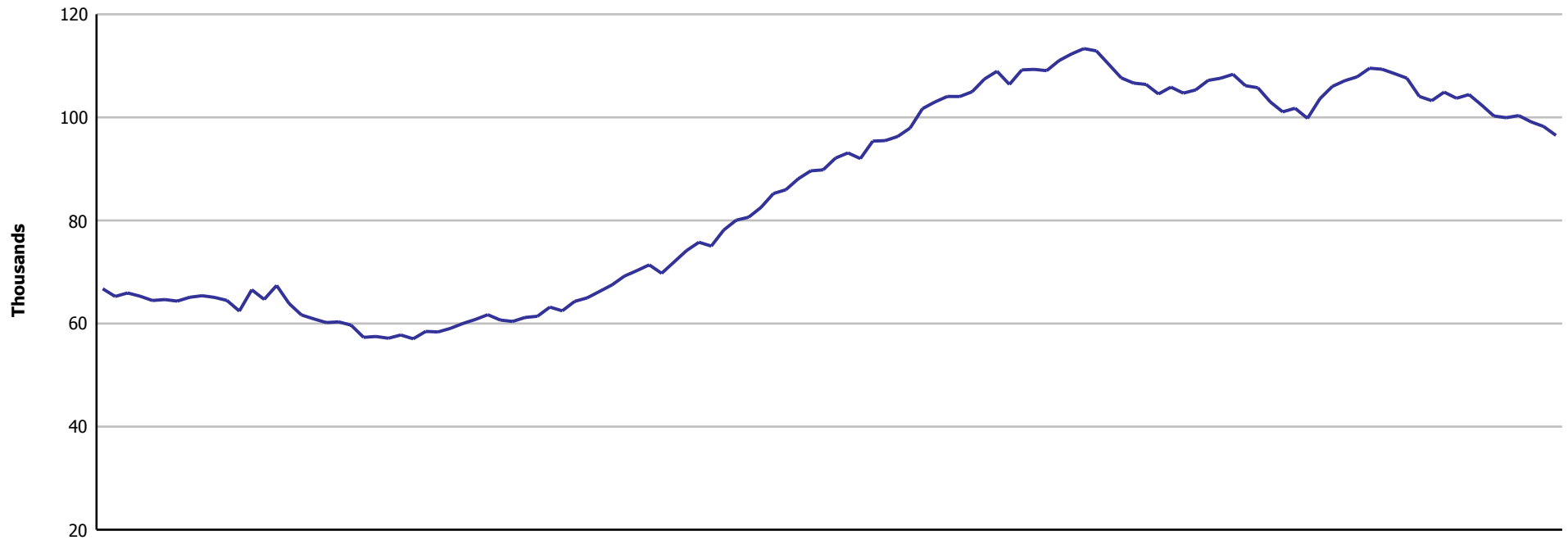


	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	414,741	393,222	361,495	350,311	370,631	413,178	445,949	436,846	427,728	422,896
February	411,996	389,308	357,170	349,868	373,398	412,969	445,154	434,536	426,054	422,249
March	411,982	388,639	355,533	349,622	378,222	414,952	447,929	433,157	425,255	424,066
April	409,394	384,683	354,031	350,448	382,959	415,809	449,363	431,619	422,502	428,680
May	405,720	382,422	353,662	350,578	385,883	418,101	451,770	432,124	422,504	423,974
June	405,630	381,675	353,094	350,570	389,509	419,613	453,164	432,684	421,889	421,206
July	403,975	378,299	351,664	352,835	392,490	426,282	449,303	431,612	421,707	422,817
August	403,067	375,389	352,669	355,100	395,902	429,910	444,096	434,159	422,294	424,883
September	397,342	374,190	351,816	357,008	400,534	437,714	444,308	432,602	422,137	420,169
October	396,161	372,159	352,014	361,378	406,371	436,323	443,415	434,071	422,511	419,533
November	392,509	368,084	355,989	362,652	406,992	439,859	440,023	431,092	420,873	
December	388,447	365,841	349,574	367,163	411,842	443,245	438,715	428,294	420,513	



## Persons Aided - General Relief

January 2005 to October 2014



	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395	101,771	104,903
February	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536	99,802	103,705
March	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869	103,623	104,429
April	65,309	63,895	58,365	64,974	80,052	95,486	109,311	104,699	106,003	102,424
May	64,467	61,660	59,065	66,227	80,623	96,286	109,062	105,329	107,118	100,269
June	64,652	60,895	60,014	67,488	82,524	97,923	111,018	107,177	107,872	99,928
July	64,349	60,187	60,786	69,193	85,223	101,683	112,308	107,593	109,536	100,351
August	65,091	60,321	61,715	70,260	85,953	102,982	113,344	108,347	109,338	99,121
September	65,397	59,683	60,678	71,387	88,079	104,057	112,898	106,145	108,494	98,245
October	65,069	57,321	60,403	69,738	89,627	104,042	110,285	105,747	107,604	96,503
November	64,484	57,487	61,178	71,942	89,813	104,969	107,656	103,006	104,070	
December	62,421	57,145	61,406	74,143	92,103	107,452	106,647	101,071	103,237	

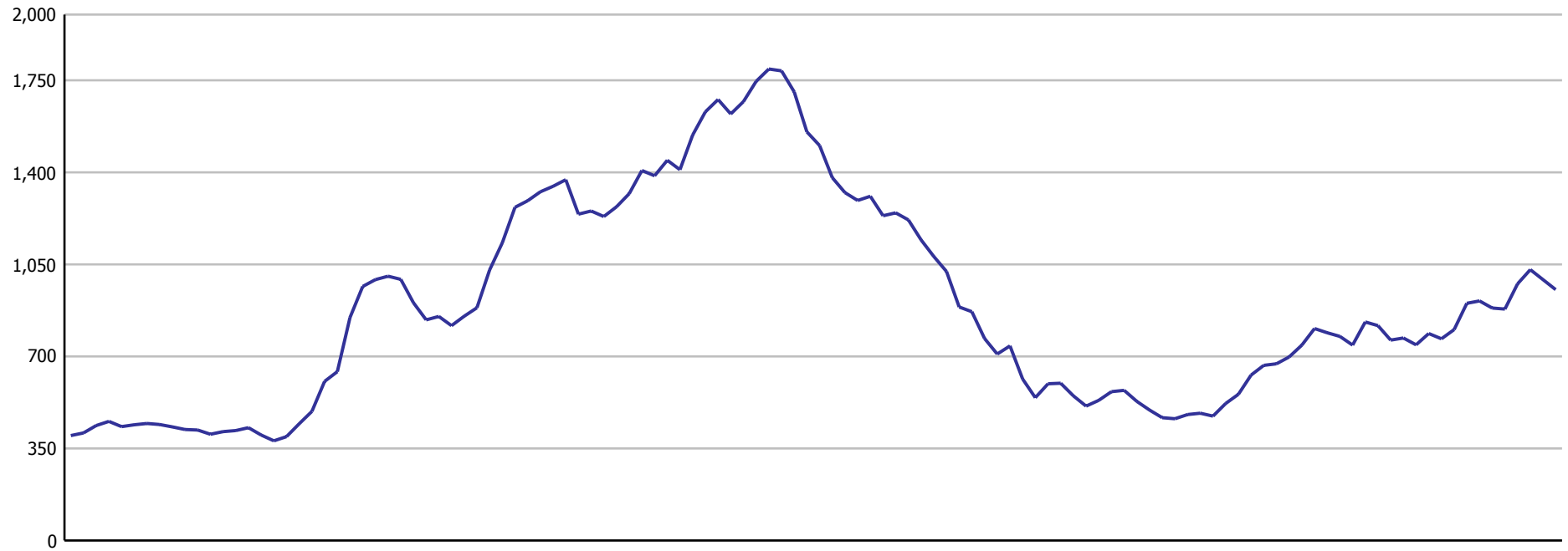
NOTE: Includes refugees on GR.





## Persons Aided - Refugee

January 2005 to October 2014



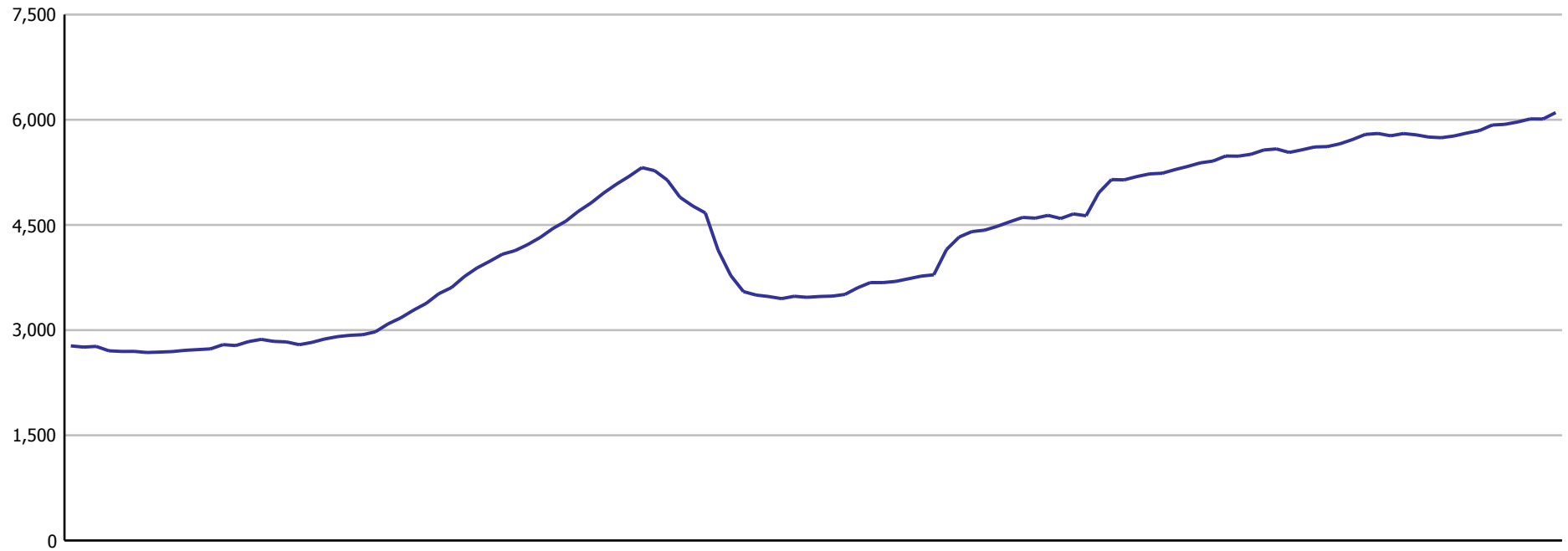
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	399	414	992	1,292	1,410	1,380	768	529	698	767
February	409	418	1,005	1,326	1,542	1,323	709	496	743	802
March	437	429	993	1,347	1,630	1,293	740	467	806	902
April	453	401	904	1,372	1,677	1,309	614	463	790	911
May	433	379	839	1,241	1,622	1,235	543	479	776	884
June	440	395	852	1,253	1,669	1,246	596	484	743	880
July	445	444	817	1,232	1,746	1,219	598	473	831	976
August	441	491	853	1,269	1,793	1,143	550	521	817	1,030
September	432	605	885	1,319	1,786	1,080	511	556	762	992
October	422	642	1,029	1,407	1,706	1,023	533	629	770	954
November	420	848	1,132	1,387	1,554	888	566	666	744	
December	404	966	1,267	1,446	1,502	870	571	672	787	

NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.



## Persons Aided - CAPI\*

January 2005 to October 2014



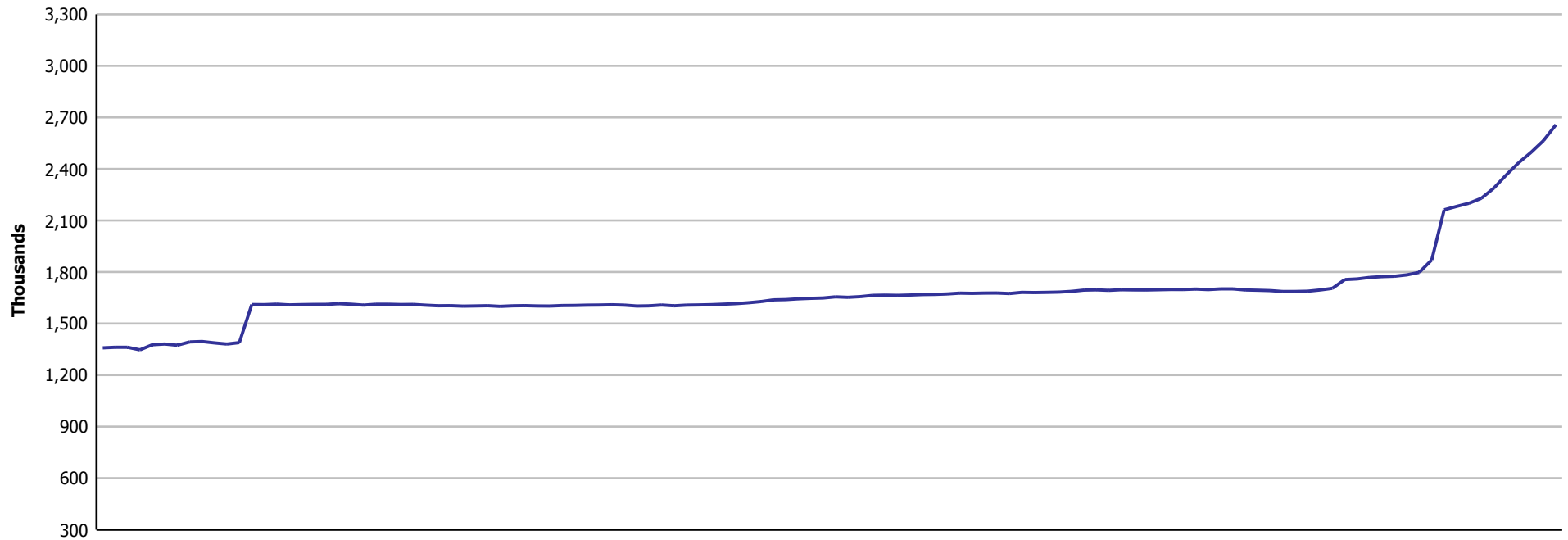
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	2,775	2,793	2,976	4,220	4,895	3,485	4,425	5,190	5,534	5,744
February	2,758	2,780	3,089	4,323	4,771	3,509	4,480	5,228	5,571	5,769
March	2,768	2,836	3,175	4,451	4,671	3,604	4,546	5,237	5,612	5,810
April	2,705	2,868	3,284	4,553	4,141	3,678	4,607	5,289	5,617	5,846
May	2,696	2,839	3,381	4,695	3,779	3,678	4,597	5,334	5,657	5,925
June	2,697	2,832	3,520	4,815	3,550	3,695	4,637	5,385	5,718	5,935
July	2,681	2,792	3,607	4,957	3,500	3,732	4,592	5,411	5,791	5,968
August	2,687	2,825	3,763	5,082	3,479	3,770	4,657	5,483	5,804	6,012
September	2,694	2,873	3,886	5,194	3,449	3,789	4,631	5,481	5,771	6,011
October	2,712	2,907	3,981	5,318	3,483	4,149	4,959	5,508	5,803	6,102
November	2,722	2,926	4,082	5,274	3,468	4,328	5,147	5,569	5,785	
December	2,732	2,935	4,133	5,140	3,480	4,405	5,143	5,584	5,753	

\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only

January 2005 to October 2014



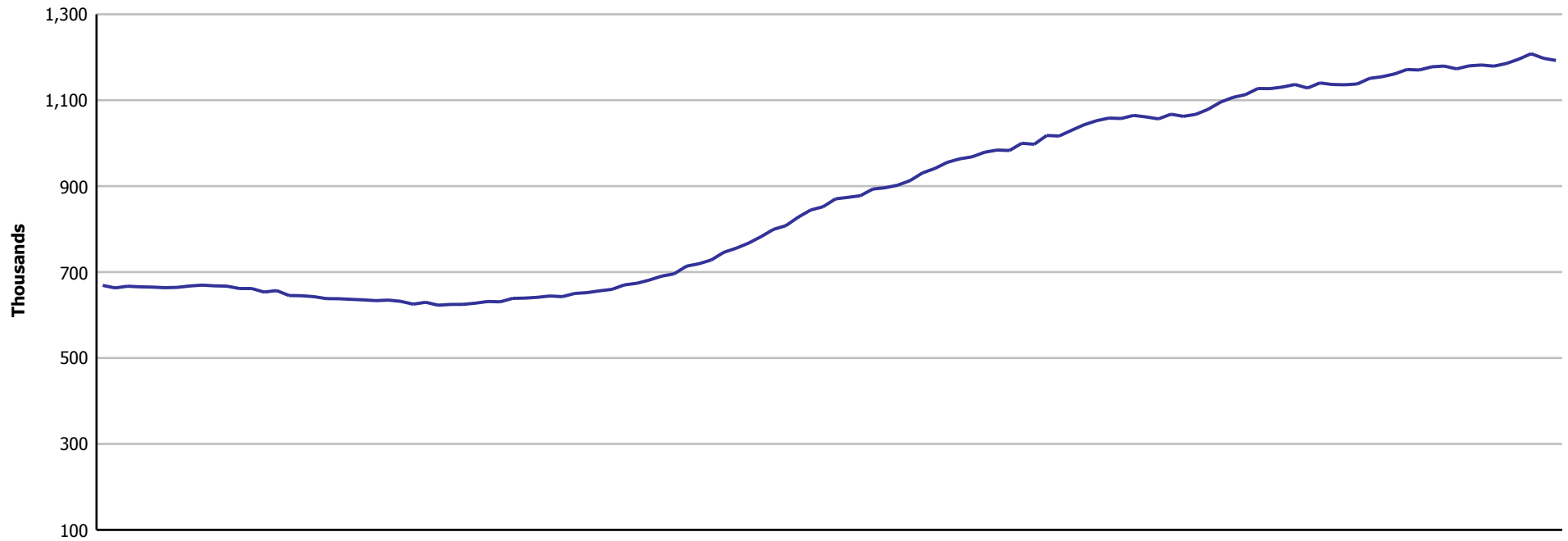
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530	1,686,728	2,162,087
February	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763	1,688,211	2,181,648
March	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376	1,695,285	2,200,120
April	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	1,698,100	1,704,905	2,229,067
May	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	1,700,809	1,755,996	2,288,191
June	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	1,697,665	1,759,649	2,364,689
July	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	1,701,787	1,768,550	2,436,427
August	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	1,701,649	1,773,011	2,496,469
September	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	1,695,450	1,775,355	2,564,799
October	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	1,693,886	1,783,230	2,657,203
November	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	1,691,766	1,797,981	
December	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	1,686,556	1,870,380	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - CalFresh

January 2005 to October 2014

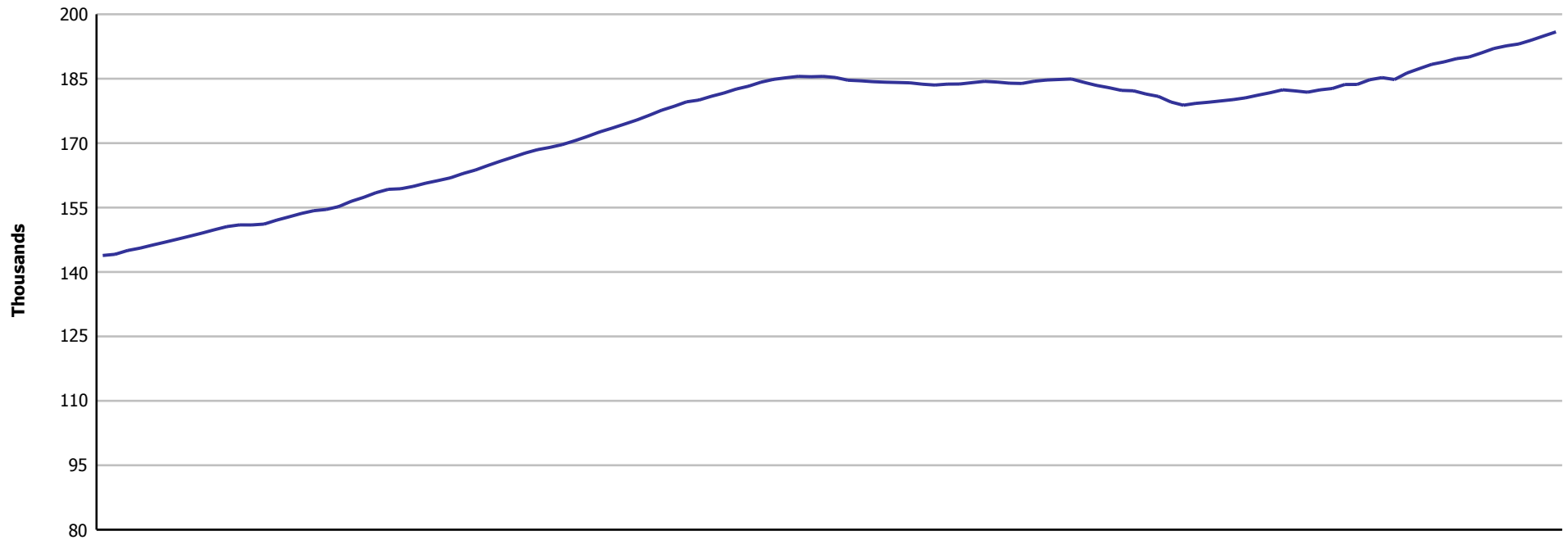


	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099	1,136,598	1,179,471
February	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530	1,128,269	1,172,986
March	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474	1,140,185	1,179,917
April	665,689	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493	1,136,567	1,181,939
May	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	1,067,010	1,135,966	1,179,271
June	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	1,078,877	1,137,764	1,185,357
July	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	1,095,676	1,150,909	1,195,491
August	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	1,106,581	1,154,695	1,208,242
September	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	1,112,889	1,161,054	1,197,541
October	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	1,127,190	1,171,438	1,192,513
November	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	1,126,961	1,170,317	
December	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	1,130,714	1,177,740	



## Persons Aided - IHSS\*

January 2005 to October 2014



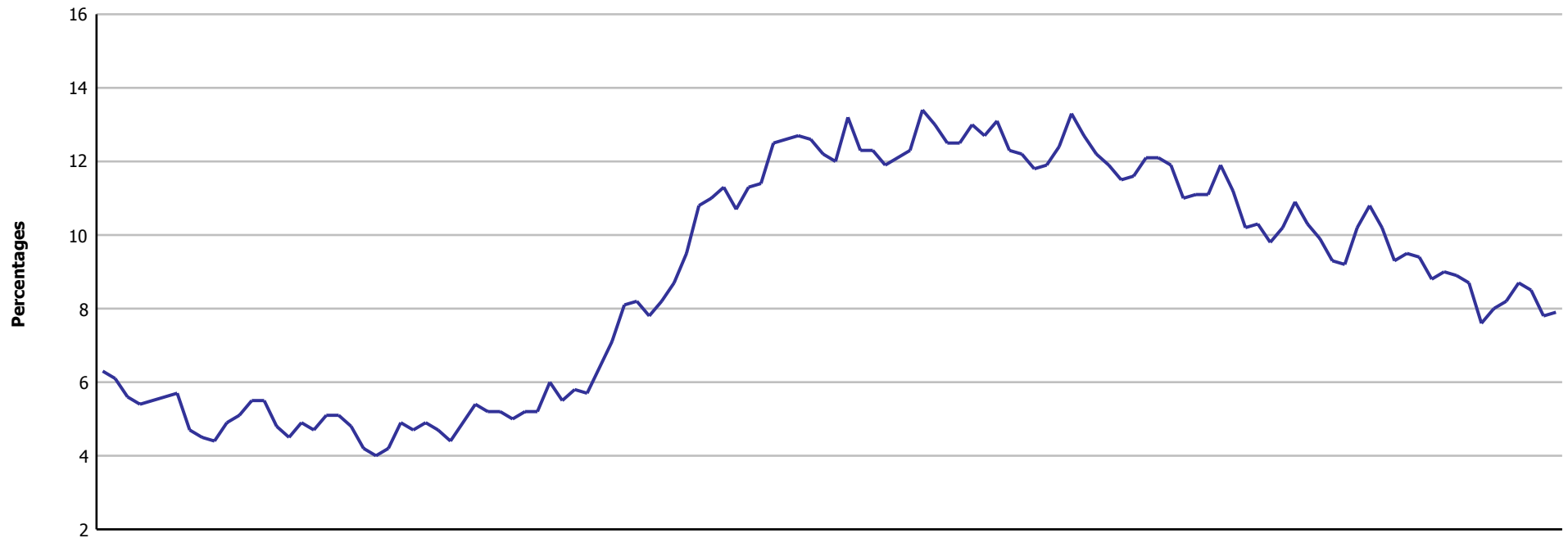
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431	182,165	188,923
February	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876	181,855	189,670
March	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577	182,400	190,047
April	145,555	152,839	161,279	171,536	182,586	184,189	184,407	178,827	182,721	190,999
May	146,258	153,636	161,924	172,598	183,260	184,120	184,698	179,256	183,653	192,033
June	146,935	154,271	162,916	173,477	184,191	184,037	184,815	179,513	183,674	192,644
July	147,626	154,562	163,733	174,418	184,839	183,722	184,933	179,820	184,752	193,082
August	148,334	155,222	164,779	175,382	185,212	183,524	184,153	180,130	185,258	193,955
September	149,061	156,445	165,780	176,485	185,542	183,742	183,444	180,539	184,808	194,937
October	149,837	157,368	166,712	177,662	185,452	183,766	182,917	181,162	186,315	195,897
November	150,563	158,463	167,677	178,576	185,538	184,081	182,289	181,737	187,345	
December	150,963	159,250	168,477	179,608	185,276	184,383	182,181	182,414	188,349	

\*In-Home Supportive Services



## Unemployment Rate - Los Angeles County

January 2005 to October 2014



	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	6.30	5.50	4.90	6.00	10.80	13.20	13.10	12.10	10.90	9.00
February	6.10	5.50	4.70	5.50	11.00	12.30	12.30	12.10	10.30	8.90
March	5.60	4.80	4.90	5.80	11.30	12.30	12.20	11.90	9.90	8.70
April	5.40	4.50	4.70	5.70	10.70	11.90	11.80	11.00	9.30	7.60
May	5.50	4.90	4.40	6.40	11.30	12.10	11.90	11.10	9.20	8.00
June	5.60	4.70	4.90	7.10	11.40	12.30	12.40	11.10	10.20	8.20
July	5.70	5.10	5.40	8.10	12.50	13.40	13.30	11.90	10.80	8.70
August	4.70	5.10	5.20	8.20	12.60	13.00	12.70	11.20	10.20	8.50
September	4.50	4.80	5.20	7.80	12.70	12.50	12.20	10.20	9.30	7.80
October	4.40	4.20	5.00	8.20	12.60	12.50	11.90	10.30	9.50	7.90
November	4.90	4.00	5.20	8.70	12.20	13.00	11.50	9.80	9.40	
December	5.10	4.20	5.20	9.50	12.00	12.70	11.60	10.20	8.80	

NOTE: Data is not seasonally adjusted.

# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.